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Plan your study to suit your convenience and schedule.

EDUCBA

ServiceNow Training Certification

Email Contact: info@educba.com

www.educba.com

Course Overview

It contains modules that contain Service Now related functionalities and features such as beginner level and advanced level features and its role in the IT Service Management and Operations Management.

ServiceNow Course Skills

The set of skills which can be obtained upon completion of this Service Now training course are web Service Now, IT Service Management, Studio Service, Application Designing, Client Scripting, Server-Side Scripting, Transformation Scripts, Notification Scripts, Inbound Implementation, Script for Notes widget, Angular Providers, RecordWatch, AngularJS, UIScripts, Outbound REST Message, Inbound REST Integration and few other cloud computing services.

Course Features

Course Duration- 25 + Hours

2 Number of Courses

Verifiable Certificates

Lifetime Access

Technical Excellence

About ServiceNow

ServiceNow is a tool that provides IT service management features in the form of cloud computing as SaaS (Software as a Service).

It provides cloud computing, IT Service Management, Enterprise Service Management services etc.

The Service Now also provides services such as Security, Business applications, cloud applications, Web Services, enterprise, and mobile app services etc.

ServiceNow Course

This is a Bundle Course that includes complete in-depth ServiceNow Learning Courses combined into one Complete Course.

This Bundle perfectly meets the requisite of the industry and gives you a better chance of being hired as a ServiceNow professional.

1 Beginner Level

Section 1. Introduction

- Introducton to ServiceNow
- IT Service Management
- Service Management Others

Section 2. Basics Sevice

- Service Now Basics
- Steps to Obtain an Instance
- Service Now UI
- Service Now UI - Banner
- Lists and Forms

Section 3. Studio Service

- Service Now Studio
- Understanding the Studio
- Table Creation
- Adding Fields to the Table
- Field Navigator

Section 4. Application Designing

- Application Development
- Business Problem
- Creating Application File

Section 5. Application Files Creation

- Creating Modules and Fields
- Ways of Creating Fields
- Creating Updated Form
- System Management

Section 6. Client Scripting

- Scripting in Service Now
- Script Editor Features
- Creating Client Script
- Practical Demo on Scripting
- Glideform Class
- Evaluating Application File
- Evaluating on the New Value

1 Beginner Level

Section 7. Client Script Debugging, UI Policies, Actions

- Debugging Client Scripts
- Try Business Logic
- UI Policy Configuration
- Methods of UI Policy Actions
- UI Policy Actions
- Client Script and UI Policy

Section 8. Server Side Scripting - Business Rule

- Server Side Scripting
- Types of Server Scripts
- Features of Business Scripting
- Server Side APIs
- Working on System Administration

Section 9. Debugging in Server Script

- Debugging Business Rules
- Javascript Debugger
- Implementing on Debugging

Section 10. Script Includes

- Types of Script Includes
- Script Include Function
- Extend a Script Include

Section 11. Script includes Implementation

- Client Slide Calling
- Creating Script Function
- Creating Details
- Utilities Script Include

Section 12. Securing Applications

- Securing the Applications
- Assigning Role to User
- Securing Applications

Section 13. User Roles Groups

- Impersonating Users
- Creating New Module

Section 14. Access Control List

- Access Control List
- Configuring the Script
- Functions of None Grant
- Securing Our Application

1 Beginner Level

Section 15. Scope Access

- Cross Scope Tables
- Appication Access

Section 16. Importing Data

- Importing Data to Service Now
- Data in Staging Table
- Enforce Mandatory Fields

Section 17. Practical implementation of Importing Data

- Introduction to IT Service Management
- Importing Set and Transform Map
- Date Field Configuration

Section 18. Transformation Scripts

- Transform Event Scripts
- Source and Target Fields
- Inputing Data in Target Fields

Section 19. Workflows

- Concept of Orchestration
- Begin and End Activity
- Workflows and Core Things
- Creating Workflows
- Adding Dynamic Names
- Creating New User
- Publishing the Workflows
- Window Log Messages
- Creating Task Description

Section 20. Scheduled Script Execution

- Understanding Scheduled Script Execution
- Configuration for Scheduled Script
- Finding Class in Logs

Section 21. Events and Actions

- Events and its Actions
- Analyzing the Configurations
- Checking for Events

Section 22. Implementation of Events

- Implementation of Events and its Actions
- Using the Script Action

2 Intermediate to Advanced Level

Section 1. Introduction

- Introduction to Notifications in Service Now

Section 2. Notifications

- Understanding When to Send Section
- User Notification Settings
- Who will Receive the Notification
- Content of the Message
- Using Dynamic Content

Section 3. Notification Outbound Implementation

- Practical Implementations of Notifications
- Evaluating the Notifications
- Outbound Email Configuration

Section 4. Inbound Email and its Configurations

- Understanding Inbound Email
- Email Parts Recognition
- Default Username and Password
- Creating Auto Create Reply Text
- Creating Inbound Email Action

Section 5. Notification Scripts

- Learning Notifiations Email Script
- Methods for Adding CC or BCC
- Practical Implementation on Notification Email

Section 6. Inbound Implementation

- Practical Implementation of Inbound Email
- Creating Inbound Email Action
- Executing Script for Email
- Making Changes in Email Priority

2 Intermediate to Advanced Level

Section 7. Application and System properties

- Application properties in Service now
- Searching system property category
- Setting property order

Section 8. Property Utilization and handling

- Using Application properties
- Analyzing the Application properties
- Handling and utilizing properties

Section 9. Widget examples and portal designer

- Discussion on few widget examples
- Analyzing in service portal designer
- Observation of Responsive pages
- Showing and hiding containers

Section 10. Previewing the Theme

- Learn Page Editor with its roles
- Assingning the roles
- Changing and Previewing the Theme

Section 11. Notification Scripts

- Creating custom widgets
- Adding options in widgets
- Enabling preview within widget editor

Section 12. Template and Table

- Creating custom widget from the scratch
- Scripting for Template and Table
- Function of dollar scope data

2 Intermediate to Advanced Level

Section 13. Script for Notes widget

- Creating Notes Widget
- Scripting for Notes widget
- Server script for Title

Section 14. Angular Providers

- Delete Model
- Widget Options
- Directives

Section 15. RecordWatch

- Angular Provider Relationship
- RecordWatch
- UI Page and UI Script

Section 16. AngularJS

- Testing Angular JS Application
- Page Styling

Section 17. UIScripts and Outbound REST Message

- UI Scripts
- Utilising UI Scripts
- Outbound Integration
- Create an Outbond REST Message
- HTTP Methos
- Method Endpoint
- Configration for Variable Substituations
- Preview Script Usage

Section 18. Rest Message Scripting

- Parsing Data from the Response
- Handle the Response
- Methods in REST Message V2 API

Section 19. Inbound REST Integration

- Inbod Integration
- Selecting an API
- Types of Query Parameters

Section 20. Inbound REST Implementation

- ServiceNow API Request
- Data Types and Returned Value
- CORS Rules

Frequently Asked Questions

Why should I choose this ServiceNow course?

Any IT Service Engineer or ITSM or ITIL Engineer working on the IT Services and Operations or Business Operations who are interested and willing to learn and master the Service Now and Infrastructure services should obviously choose this ServiceNow training course.

Is this a quick-fix to clear interview or do I still need to practice continuously while learning this ServiceNow Course?

Yes, this is can be a quick-fix without any previous knowledge or experience in computers or Service Now or any other related tool or system engineering administration roles. This ServiceNow training needs to spend a minimum of 25 plus hours to complete.

Would this ServiceNow certification add value to my profession?

Yes. this course would add value to the learners' profile which contains verifiable certifications.

Customer Reviews

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This is a great course to get a foothold into ServiceNow. This covers the basics all the way into Forms and Lists. This course gets you involved with making Tables and various changes (like Add fields). This will provide enough familiarity to be able to have a deeper course into ServiceNow as well as be able to have a technical conversation and actually know what is being discussed.
It's also a fair bit of information for the video library.

Lee Gill

"

This ServiceNow certification is the best-recommended one that contains real-time hands-on level videos for the Service Now tool in detail about each and every step for every operation that would really enhance the learner's experience.

FERENC

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ServiceNow Training Course

For Queries please contact:

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